

All gate and door fobs are purchased via payment to Berkeley Shaw Real Estate (BSRE). Once payment has been received, BSRE will authorise Peter, the Caretaker, to programme the fob(s) and arrange delivery or collection.

There are two types of fobs currently in use at Wapping Quays:

1. General Access Fobs

These provide access to:

- Pedestrian gates
- Foyer entrance doors
- Communal corridor doors

2. South Gate Vehicle Access Fobs

These provide access to the vehicle entrance gates.

Fob Limits Per Apartment

The maximum number of fobs permitted per apartment is:

Up to 6 general access fobs

Up to 2 vehicle gate fobs

Lost or Broken Fobs

Any lost or damaged general access fobs should be reported to the Caretaker, including the date and approximate time the fob was lost. Where possible, the Caretaker will remove the fob from the access system.

Lost or missing vehicle gate fobs must also be reported to the Caretaker immediately. The fob will then be deactivated from the system to maintain site security.

Once a fob has been deactivated, a replacement can be purchased if required. This ensures that no more than two active vehicle gate fobs per apartment remain registered on the system at any time.

Tenant Requests

If you are a tenant, your landlord or letting agent must provide written confirmation via email authorising you to request fobs on their behalf.

The security of both the building and the wider Wapping Quays site remains a priority. Thank you for your co-operation in helping us maintain a safe and secure environment for all residents.

Further advice and information can be found on the Wapping Quays website: wappingquays.co.uk